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DUAL QUALIFICATION CERTIFICATE III IN HEALTH SUPPORT SERVICES & CERTIFICATE III IN COMPETITIVE SYSTEMS AND PRACTICES

This Dual Qualification Certificate III in Health Support Services (HLT33215) and Certificate III in Competitive Systems and Practices (MSS30316) is suited for staff working in food safety, cleaning, and or laundry. This course is designed to provide you with a wide range of skills to apply in a healthcare setting. During the course you also will be coached how to apply efficient processes and systems in your workplace through Lean principles. You will gain knowledge in process improvement, how to change inefficient procedures and to work effectively in a team environment.



CERTIFICATE III IN HEALTH SUPPORT UNITS:

Core Units:

CHCDIV001	Work with Diverse People
HLTWHS001	Participate in workplace health and safety
HLTWHS005	Conduct manual tasks safely
CHCCOM005	Communicate and Work in Health and Community Services
BSBWOR301	Organise personal work priorities and development
HLTINF001	Comply with infection prevention and control policies and procedures

Elective Units:

BSBCMM201	Communicate in the workplace
BSBCUS402	Address customer needs
BSBFLM309	Support continuous improvement systems and processes
BSBFLM312	Contribute to team effectiveness
BSBINN301	Promote innovation in a team environment
CPPCMN4002B	Implement and monitor environmentally sustainable work practices
LMTGN2006B	Perform test or inspection to check product quality
LMTGN3005B	Plan tasks to assist production operations
LMTGN4005A	Plan and implement production within a work area

CERTIFICATE III IN COMPETITIVE SYSTEMS AND PRACTICES UNITS:

Core Units:

MSMENV272	Participate in environmentally sustainable work practices
MSMWHS200	Work Safely
MSS403001	Review competitive systems and practices

Elective Units:

BSBINM301	Organise workplace information
MSS402002	Sustain Process Improvements
MSS402040	Apply 5S procedures
MSS402080	Undertake root cause analysis
MSS402082	Apply Cost Factors to work practices
MSS403035	Implement the visual workplace
MSS403053	Map an operational process
MSS403085	Ensure process improvements are sustained

YOU WILL LEARN

- How to promote innovation in a team environment
- Efficiency and process improvement techniques
- Effective Leadership skills
- Change management tools

CAREER OPTIONS

- Laundry Leading Hand
- Senior Cleaner
- Senior Kitchen Hand

COURSE PATHWAYS

After achieving this dual qualification, students may choose to study the following qualifications:

- Certificate IV in Ageing Support (CHC43015)
- Certificate IV in Disability (CHC43115)
- Certificate IV in Health Administration (HLT47315)

COURSE DETAILS

Recognition: Nationally Accredited Training

Vative Healthcare Prerequisites: Nil

Study Mode: Work Place Based Delivery

Course Duration: 12 months (minimum of one day of training per month)

Assessment: Assignments and Projects

Payment Options: Skills First funding available for eligible students (criteria apply, please contact us for more details) or \$6,200 for non funded students.



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